

ReveNews

January to March 2001



Volume 6, Issue 1

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Filing Time 2001

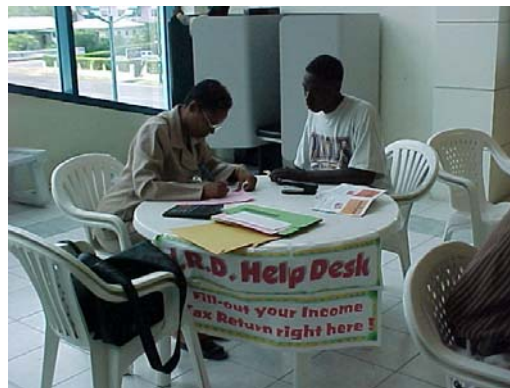
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Persons at the counter.

It was a very hectic two weeks from March 19 to April 2, 2001! Our officers worked very hard as persons proceeded to the Inland Revenue Department in droves, seeking assistance in the filling-out of Income Tax Returns. As usual, it was all hands on deck up until the last return was submitted at 4:30 pm on April 2.

In an effort to reduce the number of persons coming to the Department and also to provide a more efficient and effective service to our valued customers, two new initiatives were undertaken this filing season.



Our "Help Desk" at Rodney Bay.

- Firstly a letter was sent to private sector organisations through the Chamber of Commerce offering our services to visit these companies to provide assistance to their staff in filling out returns. Some companies took advantage of this invitation — officers visited Courts (Marisule & Castries), Sea Island Cotton, NRDF, Sandals La Toc, Video Ventures, GBTS, Columbian Emeralds and CIBC.

- The second initiative was "Help Desks" being established at the following locations:-

- General Post Office in Castries & Vieux-Fort;
- Food Court at Gablewoods Shopping Mall in Sunny Acres;
- 1st Floor of J.Q.'s Shopping Mall in Rodney Bay and Vieux-Fort;
- Lobby on the ground floor of the Building. Heraldine Rock



Allison assisting a taxpayer.

Our Mission

The Inland Revenue Department stands committed in its impartial treatment of its customers.

We aim to provide an efficient, professional and courteous service, while administering the relevant tax laws on behalf of the Government and people of Saint Lucia.

Hi and welcome to yet another issue of ReveNews. Enjoy!!!



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Vieux-Fort Tax Service
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Editorial: **Mr. Kenrick Haynes,** **Ag Assistant Comptroller,**

As our nation moves into the second year of the new millennium, the financial health of our government is an important entry on the public agenda. Balancing the needs of our people against fiscal resources, which are unlimited, will be no easy task. An equally important part of the equation will be ensuring that the St. Lucian public is served to the best of the collective ability of the government.

As a collector of the nation's tax revenues, the Inland Revenue Department administers a system, which is pivotal to the way our government operates. While it is our responsibility to collect the taxes owed to the government our mission goes much further. It is our obligation:

- *To administer all aspects of the tax system in an impartial manner.*
- *To provide an efficient, professional and courteous service.*

These ideas about the mission of the Inland Revenue Department form the centerpiece of a process of strategically managing the tax system. A process which must become established practices for the department. Choices being made now must be considered not just in light of the needs of today, but perspectives of tomorrow. Without this broad-view, solutions will be piece-meal and short-term and inevitably part of long-term problems.

During the 1990's, we seized the opportunity and drastically transformed tax administration. This process is ongoing until we achieve an optimum level of a modern tax system.

The department will have to maximize the effectiveness and efficiency of its operations through the enhancement of human resources and the further modernization of technology. In order to achieve our goals, the input of all stakeholders is critical.

Tax Practitioners Forum



Members of the Head Table.

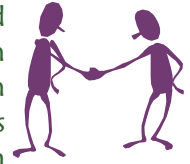


Some of the Tax Practitioners.



Mr. Stewart making a valuable contribution.

The Department held its 2nd Annual Tax Practitioners Forum on Thursday, February 15, 2001 from 9:30 am. The venue for this activity was the Conference Room at the Alliance Francaise de St. Lucie, Pointe Seraphine.



The turnout for this activity was a favourable one. Most Tax Consultants were in attendance.

The format for this year's Forum was quite straight forward. It started off with welcome remarks by the Comptroller and an introduction of the head table, comprising the Comptroller, the Deputy Comptroller and the Assistant Comptrollers.

Some of the areas discussed at the Conference were:-

- **New Initiatives of the Department - PAYE System** - which was presented by Mr. James Charles (ACIR Audit) and Mr. Agosta Degazon (Deputy Comptroller);
- **Correspondence & Bookkeeping** - presented by Ms. Adria Sonson (Ag. ACIR Administration);
- **SIGTAS Receipts** - presented by Mr. Lyndon Arnold (ACIR Data Processing);
- **Contract Tax** - presented by Mr. Hildreth Laurencin (ACIR Collections);
- **PAYE - Higher paid employees** - presented by Mr. Trevor Brathwaite (Comptroller) and Mr. James Charles (ACIR Audit);
- **Filing of Tax Returns** - presented by Mr. Brathwaite;
- **Property Tax** - presented by Mr. Brathwaite/Ms. Sonson/Mr. Gualbert Alexander (ACIR Property Tax & Tax Roll);

The Tax Practitioners were then given an opportunity to voice their opinions and ask questions.

At the end of the day, the Forum proved to be very informative and interesting for both the participants and the Department's representatives.

Our visit to the Camille Henry Primary School



Petal saying her bit.



Lesley Ann teaching?!? Doing a great job.



A student expressing thanks on behalf of her class.

Officers of the Department visited a 5th Grade Class of the Camille Henry Primary School on March 20, 2001. The purpose of the visit was to speak to the students on "The Importance of Taxes".

It is hoped that this will be the first of many presentations the Department makes to the Schools. The general public needs to be sensitized on the importance of paying taxes, why not start from the Primary Schools!

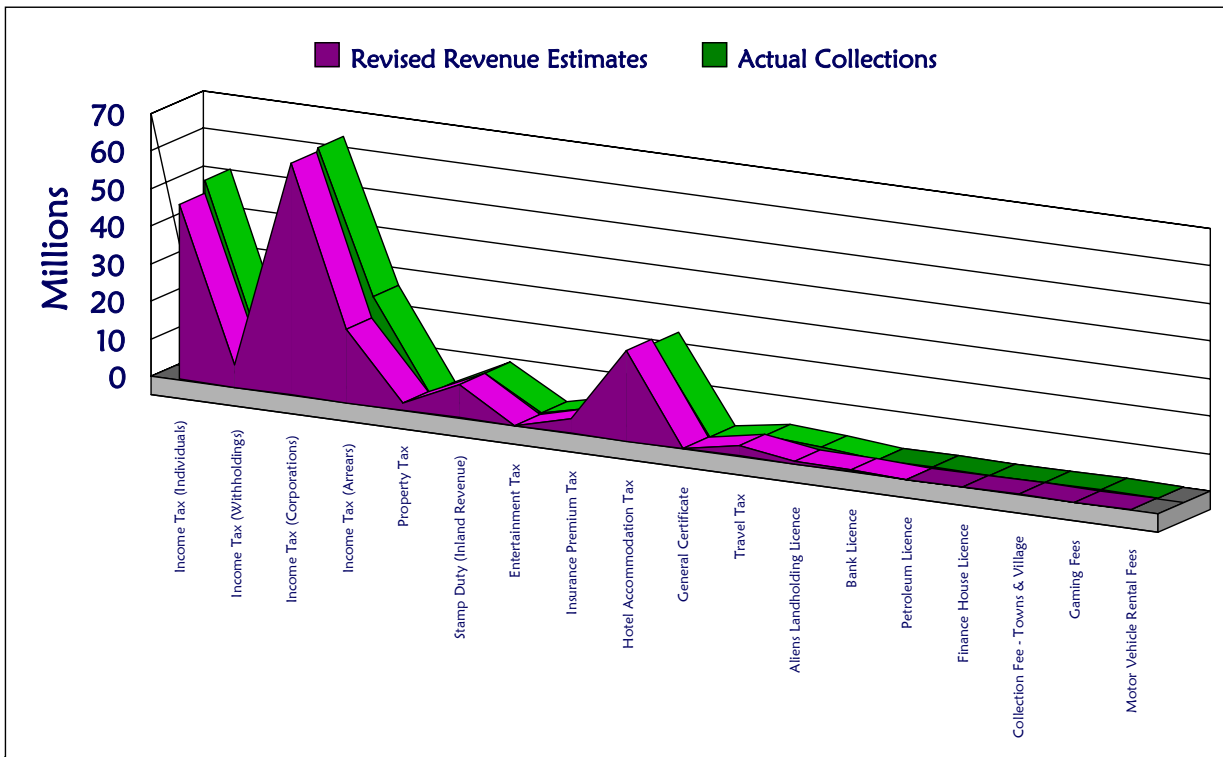
This activity proved to be very interesting as the students were very enthusiastic to learn about the reasons for paying taxes. Their intelligent questions proved that they understood the basic concept of "paying taxes".



We wish to take this opportunity to thank the Principal, Ms. Hippolyte (Class Teacher), Mr. Faisal (Student Teacher) and the 5th Grade Class of the Camille Henry Primary School for inviting us to speak to them and we wish them the best for the future.

Revenue Collections

Revenue Collections 2000/2001



The Department performed way above expectation for financial year 2000/2001. We collected 8 million dollars in excess of the Revised Revenue Estimates (as shown in our graphic).

Staff members much be complimented for their hard work.

Staff Profile:

Ms. Petal K. T. Fletcher

April is recognised as “YOUTH MONTH” and as such we chose to profile an unassuming, yet dynamic individual within our Department. A young lady, easily described by her co-workers as hardworking and determined, who readily accepts challenges and is very dependable . . . she is none other than . . . Ms. Petal Fletcher.

Ms. Fletcher has been employed with the Department from 1994. May 2nd, 2001 would mark her seventh anniversary of employment as straight off the school benches she entered the world of work.

With steps of trepidation she entered the Department and stood awestruck as she walked through the main lobby wondering what was in store for her within the hallowed walls of the Department.

From her indoctrination into the wonderful realm of Taxation to date, Ms. Fletcher has been attached to the Assessments Unit, Data Processing Section and currently holds the position of Tax Officer 11. As the most experienced officer within the Unit, Petal is responsible for the assessment of the following tax types: companies; individual and miscellaneous (PAYE, HAT, Travel Tax to name a few). Being responsible for the calculation of taxes for more than one tax type is no easy task, but one which she openly accepted and to date endeavours to manage efficiently and diligently.

One would assume that such an individual should have had the opportunity to work in the other Units of the Department, but this has not been the case with this young and aspiring staff member. Nevertheless she hopes that someday soon she would be awarded the opportunity of an internal transfer which would definitely allow her to broaden her experience within the Department.

This minor distraction in no way affects feelings about her daily tasks which she describes as “fun”. This she attributes to the spirit of camaraderie within the Assessments Unit. Her co-workers who form an integral part of her life are considered as her “second family”. It is her wish that the atmosphere of friendliness and togetherness which currently exists within this “hub” of the Department, would extend throughout the entire Department.

So convinced is she this goal would be realised that in her future strategic plan .. Public Awareness is the priority area. Of course, by then the



Department would be in full control of its revenue collections and expenditure.... thus there would be no need to endure the hassle of all the red tape in achieving our goal of a 100% knowledgeable taxpaying public. The second area which would be improved would be Communication, more so as it relates to the interpretation of the Income Tax Act by our internal and external customers. She is convinced that improvement in these areas would result in a more efficient and effective Department.

She advises persons who may wish to work at this Department that their aspirations would be fulfilled **only** if it is their dream to pursue a career in Taxation.

In keeping with the attainment of her future aspirations, Petal is currently pursuing the Certified Accounting Technicians Programme (CAT), and has also enrolled in the Revenue Law programme offered by the Holborn University of London, England.

Notably her regrets are but a few, and more in the line of the limited opportunity presented to attend training programmes both regionally and internationally.. Not undaunted, she is convinced that one day she would be nominated to be a participant and a benefactor of such training programmes.

The Editorial Committee wishes Ms. Fletcher our wholehearted support and hopes that all her aspirations would be fulfilled in the future.

Special Apology

In a previous issue of ReveNews we thanked officers for their assistance with our I.D. Card photo sections. Unfortunately we forgot to extend our “Thank You” to Mr. Kervyn Tobias, who assisted us as well. Sorry Tobs, how could we forget you?!. Mr. Tobias promptly contacted us upon his receipt of his copy of ReveNews, to express the hurt experienced by him after all his hard work. ONCE AGAIN WE APOLOGISE - WE'RE VERY VERY SORRY! From Lesley Ann & Arlene

News from the Sections

Administration

What's Up?!!

The officers of the Administration Section welcomed the year 2001 with much vitality and energy. As per the norm, there were changes to the organisational structure within the Administration Section.

The Office of the Assistant Comptroller –Administration was indeed the hot seat for the quarter as having just assumed the responsibility of the Head of the Administration Section, the lone female on the Department's Management Team was reassigned to the Property Tax & Tax Roll Section. Short but sweet was her stint with us, but we did appreciate her input in the operations of the Administration Unit. We wish her Good Luck in new portfolio.

In came the yet hardworking Mr. Kenrick Haynes who was transferred from the Audit Section. Mr. Haynes, no stranger to this Section has proved to be a force to be reckoned with. Having given the staff his assurance to do his best, he has within a short space of time fulfilled if not all, but most of his promises. It is indeed a pleasure working with him . . . a true team player.

In life there are changes and so too in the Administration Section for during this quarter we bade farewell to Mrs. Lana Laforce who was transferred to the Government Printery. Mrs. La Force gave many years of valuable service to the Department and has indeed left a void within the Section. Notwithstanding we have adjusted and look forward to forging a closer relationship with Ms. Margreta Alfred, Receptionist/Typist who has been assigned temporarily to the Mail Room.

As the month of March approached there was mounting excitement as staff looked forward to the "TAX SEASON" and the new initiatives organised by the Taxpayer Relations Unit which were designed to heighten the public's awareness on their statutory obligation of filing their Income Tax Return. (See Cover Story)

In order that the services of a full complement of knowledgeable staff were available to assist our valued customers, temporary and less experienced officers participated in Orientation programmes aimed at providing them with the knowledge and skill to be utilised in the completion of the Individual Tax Return. Sincere appreciation is extended to Ms. Popo, Ms. M. Mathurin,

Mr. Amedée and Mr. Dickson who facilitated these training programmes. Hats Off to you . . . From the feedback which was received from the many participants, you were worthwhile investments. We look forward to working with you in the not too distant future.

On March 8, 2001, our ever versatile Mrs. E. Philbert (Supervisor–Taxpayer Assistance Unit) was a guest on Radio St. Lucia's "Constitution Park" Creole Programme. The preferred choice of the Department for activities of this nature, Mrs. Philbert did us proud with her fluency and flair of kweyol and overall knowledge of the tax system as she was able to entertain the many questions of the public. Congratulations on a job well Done!!!

The Private Sector was targetted for a Community Outreach Programme whereby the Department encouraged communities to take advantage of the services of of the Department in providing general assistance to their residents in the completion of their Tax Return. The feedback was very positive from employers who took advantage of this opportunity. Employers who benefited from this experience expressed the view that this initiative be continued by the Department.

The skill of our most competent graphic designer, Ms. A. Williams, were fully utilised this quarter by other Government Ministries and private bodies, as the Department was engaged in the creation of Identification Cards. Though there were minor technical difficulties, we have completed draft IDs for the Customs & Excise; Treasury and Audit Departments; the Research & Budget Unit, the St. Lucia Shooting Association and the Soca Village International Inc.

Indeed, we had a packed scheduled this quarter, but as always, we put our best foot forward and did our part to make the work environment better at the Inland Revenue Department.

The most important skill in staying calm is not to lose sleep over small issues. The second most important skill is to be able to view all issues as small issues.

News from the Sections

Data Processing

In March, the Data Processing Section commenced its first major project for the year 2001, which entailed the cleaning up of the filing room. Tremendous effort was made in this venture by all the participating staff though it was short lived due to unforeseen circumstances. Despite that, it surely showed signs of improvement and we hope that we will finally make the Filing Room one that we all will be proud of.

Our Systems Administrator Mr. Caron Serieux attended an Annual User Group Workshop on Oracle in Trinidad. Discussed at this workshop were the trends and developments of Oracle among other things. We do hope that this workshop will further assist him in making SIGTAS more efficient.

Mr. Lyndon Arnold (Ag. ACIR Data Processing) spent two weeks in Singapore where he attended an "Intelligent Systems for MIS Managers" Workshop from the 19th to the 30th of March after which he proceeded to England for two days and attended a workshop on E-Government from the 5th to the 6th of April 2001.



In January, we warmly welcomed the following temporary officers.

- Mr. Primus Pamphile
- Ms. Louise Clovis
- Ms. Shera Jn Baptiste
- Ms. Barbara Monroe
- Mr. Beggin Beausoleil
- Mr. Kisna Oscar
- Mr. James Jagroop
- Ms. Janner Joseph
- Ms. Tessa Joseph

Their contribution throughout this quarter has been of a tremendous help and we appreciate all that they have done.

Audit

Seasons change, people change was the theme of the Audit Section this quarter. We welcomed with open arms Ms. Hannah Epiphane and Mr. Cyprien Montrope. To date they have proven that they are capable of meeting their new challenges and have blended in quite nicely with the rest of the Audit family.

Tears of sorrow or were they of joy . . . Were shed as we bade farewell to our precious Mr. Kenrick Haynes for he assumed the responsibility of Ag. ACIR Administration. This position is not new to Mr. Haynes and we are convinced that he will initiate some positive changes to this Section. Good Luck and enjoy the stint!

Miscellaneous Taxes . . . A small but most important Unit has now been added to the Audit Section and who best than the diligent and unassuming Mrs. Marcia Vite has been given the responsibility of heading the Unit. She is being ably assisted by Mrs. Denise Regis. It is anticipated that this formidable team would be key revenue earners for this tax type.



It was indeed a major seasonal change as this quarter proved to be exceedingly hectic for Auditors. The rush was on as Contractors, Taxi Drivers and other self-employed individuals sought assistance with the filing of their income tax returns in order to obtain their duty free concessions or beat the deadline of March 31.

Our valued customers, however, had great expectations which in most cases, were not met as most of them had little or no records.

Despite the heavy workload, Auditors still found time for fun and folicing and took full advantage of Valentine's Day where we expressed our love for each other in a very tangible way.

News from the Sections

Vieux-Fort Tax Service Centre

What Happened?

- The Vieux-Fort Tax Service Centre saw an increase in the number of individuals with properties listed on the Property Tax Rolls. As the Property Tax Amnesty was approaching its final stages, persons came in to either enquire about or pay their property taxes;
- In an effort to provide assistance during the Filing period, two Help Desks were established in the South.

One at J.Q's Shopping Plaza and the other at the Vieux-Fort Post Office. These Help Desks were manned by two officers of the Vieux-Fort Office, namely Thomas Joseph and John Lawrence respectively. Thomas Joseph also embarked on the task of transforming one section of the vault into a segment for storing returns;

The establishment of our Help Desk received "rave reviews" from the various persons who took advantage of them.

Property Tax & Tax Roll

News ... News ... and more news was the name of the Game as the area of Property Tax was banded about in the local media during the last quarter. Of course to a great extent the content of these articles or topics discussed served to create an aura of sensationalism and did not reflect the true nature of the activities as it related to the Property Tax Unit.

Despite all the negative coverage, we continued to fulfill our obligations by informing our clients of the deadlines for the payment of land and house tax for rural areas...of course a last minute pitch was made for property tax owners to take advantage of the Property Tax Amnesty period which concluded on March 31, 2001.

From the onset of the year 2001 a strategic plan of action was discussed by the Unit and management which resulted in:

- the withdrawal of the 2000 Supplementary Tax Roll as a result of procedural errors;
- preparation of a Property Tax Procedures Manual and a calendar of Events;
- issuance of Property tax Cash & Receipt Books to District Councils;
- valuation of commercial buildings island wide.

The Tax Roll Unit was overwhelmed with an abundance of mail which was returned from the postal service...the contents of which to their disappointment were Tax Returns which had not been claimed...It is imperative that serious consideration be given to changing this mode of communication. We are totally convinced that a more innovative method would be implemented by next year.

We are but actors on a stage and there comes a time when we must make our exit...therefore it was with deep regret but profound admiration for his pioneering work in the Section that we bade farewell to our ACIR, Mr. Gualbert Alexander. We pray for God's guidance in his new endeavours.

Was it a measure of out with the old and in with the new? We did not think so when we welcomed with open arms Ms. Adria Sonson to the post of Ag. Assistant Comptroller-Property Tax & Tax Roll Section. Rest assured Adria that your staff have pledged to give their whole hearted support in making your tenure in the Section a fruitful and productive one.

Thanks to the staff of the Property Tax Unit for the opportunity of representing them on the Editorial Committee. It was indeed a pleasure to be part of the Editorial Team..

The Editorial Committee extends it's appreciation to Mr. Peter Auguste who has served as the liaison for the Property Tax & Tax Roll Section during the past. We look forward to working with him in the future.

Goodbye ! Goodbye !



Officers of the Department bade farewell to Mr. Gualbert Alexander (ACIR Property Tax & Tax Roll), who retired from the Service effective March 31, 2001.

Our Guests of Honour



Mr. Alexander receiving his plaque from Ms. L. Goodman

On Friday, March 30, there was a special send-off for Mr. Gualbert Alexander and Ms. Caroline Best, who retired effective October 1, 2000.



Ms Best receiving her plaque from Mr. A. Degazon (Deputy CIR)

At this send-off there was much to eat and drink and various persons said their goodbyes to the departing officers. Gifts and plaques were

Ego & Business

taken from www.justbus.com/Source: The Online Advisor

There is a natural tendency on the part of some people to think that what they do is more important than what others do in an organisation. Some of these people are simply ego maniacs who live in a fantasy world of sorts where they are in some way superior to everyone else. We talk often about leaving the excess ego at the door when you come to work in the morning. It is difficult for these people to do that. Keep in mind that most ego maniacs are typically covering up for major trouble.

There is no question that human ego is at the root of a number of problems in businesses everywhere. Egos range from almost none to out of control. A little ego is good since it helps with confidence levels. But to allow an ego to run out of control to the point where problems occur only because of someone else or the only right answer is your answer is a prescription for major trouble.

People with runaway egos often are in denial about their behaviour. They see themselves as tremendous employees or managers with few, if any faults. The result of this type of attitude is resentment from fellow employees. Employees will be less likely to open up to the ego-centric employee and will often try to undermine them or work against them to show them up.

Ego can have a devastating effect on team work and productivity.

A manager or owner with a giant ego will often alienate his/her employees. Big egos can lead to lashing out at employees to make a point. And the ego can force managers and owners to make decisions that feed the ego. Those decisions might be good for the individual's self-image, but bad for the business in some way.

Take a look at your ego. How do fellow employees view you? Do they seem to open to you or do they keep their distance? Do you feel that you always need to be right? Can you easily say "I made a mistake"? Do you feel secure about your abilities? Or do you in any way come across as superior to others in order to overcome some insecurity?

If you have been told that you are arrogant or stand-offish, try to change the way you come across to others. Smile more. Take an interest in others. Do not talk constantly about yourself. Take blame when necessary. Try to be more genuine and sincere. Do not live in a world that is all about you. Show concern for others and help them with issues when warranted. Watch your body language carefully. How you carry yourself says a lot about how you view the world and others. Do your best to leave most of your excess ego at the door when you come to work.

Giggles! Giggles! Giggles!

The Boondocks by Aaron McGruder

Originally Published on April-20-2001



Stress Management

It was observed that many persons suffer with stress and stress related illnesses within the workplace. We hope that this information is useful and will give some insight to help us deal with our stress on and off the job.

Please remember that stress can lead to all other kinds of illnesses and it will be to our advantage if we learn to management it effectively.

Definition of Stress:

Stress is defined as a feeling of tension that is both emotional and physical. It can occur in specific situations. Different people perceive different situations as stressful. Stress management refers to the effort to control and reduce the tension that occurs with a situation that is considered difficult or unmanageable.

Factors which assist in Stress Management:

Stress management involves the effort of a person in making emotional and physical changes. The degree of stress and the desire to make the changes will determine the level of change that will take place

Assessing the existence of Stress:

Attitude: *The attitude of an individual can influence whether a situation or emotion is stressful or not. A person with a negative attitude will often perceive many situations as being stressful. Negative attitude is a predictor of stress, because this type of person responds with more stress than a person with a more positive attitude.*

Physical well-being: *If the nutritional status of the person is poor, the body is stressed and the person is not able to respond to a stressful situation. As a result, the person can be more susceptible to infections. A poor nutritional state can be related to unhealthy food choices, inadequate food intake, or an erratic eating schedule. A nutritionally unbalanced eating pattern can result in an inadequate intake of nutrients.*

Physical activity: *Inadequate physical activity can result in a stressful state for the body. Physical activity has many physiological benefits. A consistent program of physical activity can contribute to a decrease in depression, if it exists. It also improves the feeling of well-being.*



Support systems: *A minimal or total lack of support systems can be a sign of family problems or of social interaction in general. Social situations can be beyond the coping ability of a stressed person.*

Relaxation: *When a person has no hobbies or means of relaxation, they may be unable to handle stressful situations because the individual has no outlet for stress.*

An Individual Stress Management Programme:

- *Positive thinking.*
- *Refocus the negative to be positive.*
- *Talk positively to yourself.*
- *Plan some fun.*
- *Make an effort to stop negative thoughts.*



Physical activity:

- *Start an individualized programme of physical activity.*
- *Decide on a specific time, type, frequency, and level of physical activity.*

Nutrition:

- *Plan to eat foods for improved health and well-being.*
- *Eat an appropriate amount of food at a reasonable schedule.*

Social support:

- *Make an effort to interact socially with people.*
- *Reach out to individuals.*
- *Nurture yourself and others.*

Relaxation:

- *Use relaxation techniques. There are many relaxation techniques (guided imagery, listening to music, etc.); learn about and try different techniques and choose one or two that work for you.*
- *Take time for personal interests and hobbies.*
- *Listen to one's body.*
- *Take a mini retreat.*

La Cuisine De Inland Revenue

Quick Dinner - Grilled Tuna Burger

12 ounces tuna, fresh (chilled) ground
4 to 6 scallions, chopped
1 1/2 tablespoons pickled ginger, chopped
2 1/2 tablespoons soy sauce
Fresh ground black pepper to taste
4 brioche loaf slices (hamburger bread)

Put tuna in a chilled bowl. Add chopped scallion, pickled ginger, soy sauce and pepper. Mix all of the ingredients lightly. Depending on the size burger, you want to divide the mixture into 2 or 4 patties and form your burgers. Heat your grill or skillet over medium flame. Place brioche slices on grill and toast. Remove slices and place patties on grillpan sear to your desired doneness. Rare to well.

Yield: 2 to 4 burger patties, Prep Time: 20 minutes, Cooking Time: 10 minutes, Difficulty: Easy

Recipe courtesy - Richard Dowd, Food Network

Special Donation!



Beggin Bousolieul, Temporary Officer, fell sick during this quarter and was hospitalised for a couple of days. Upon his return to work, his fellow temporary officers presented him with a hamper of goodies, which they hoped would cheer him up. This certainly showed how much they cared about Beggin. It's lovely to see the harmony and love that we've been striving for within the department being displayed by our new officers. Keep it up!

Getting to know the positions at Inland Revenue

Taxpayer Relations Officer

The Taxpayer Relations Unit falls under the Administrative stream of the Department, under the Supervision of the ACIR—Administration.

The duties of the officers of this Unit are as follows:-

- Contact taxpayers, their representatives, Government agencies and others to publicise all relevant information from all Sections of the Department;
- Disseminate pertinent information to staff members;
- Respond to enquiries from the news media and other institutions;
- Review taxpayers' complaints about the services offered by the Department and recommend solutions;
- Assist in formulating and implementing annual taxpayer relations and education plans for the Department;
- Write press releases for the Department;
- Write advertisements for the Department and arrange for their publication;
- Write tax education scripts for the press, radio and television and participate in these programmes;
- Prepare tax education booklets and pamphlets to reflect changes in income tax laws;
- Liaise with advisory organisations involved in giving income tax assistance to taxpayers;
- Answer letters from taxpayers seeking information;
- Conduct surveys to test reaction to policies of the Department and to determine trends which affect voluntary compliance with the tax laws;

Other Publications

The following brochures/booklets are also available from the Inland Revenue Department: -

- Know Your Taxes
- A to Z of Taxation
- Tax Facts - Personal Allowances & Deductions
- Tax Facts - Corporations
- Tax Facts - Small Business Enterprises
- Tax Facts - RHOS Plan
- Income Tax Return Guide for Individuals
- Property Tax - Our Vision for the future

ReveNews was written and produced by the Taxpayer Relations Unit of the Inland Revenue Department - St. Lucia
MAY 2001

IRD Special Assistance Fund

The IRD Special Assistance Committee presented a cheque to Ms. Marie Leopold, our Office Assistant on March 12, 2001. This cheque was the assist with her medical expenses. Ms, Marie has not been feeling well lately. We hope that this contribution will be the beginning as she proceeds on the road to recovery.



Ms, Marie Leopold receiving her cheque from Ms. A. Williams of the IRD Special Assistance Committee

IRD Bible Word Search by Kevin Mitchell

We hope that you're enjoying our Word Searches. Here's another to keep you guys busy!



- CHRONICLES
- DANIEL
- DEUTERONOMY
- ESTHER
- EXEDUS
- EZRA
- GENESIS
- HAGGAI
- HOSEA
- ISIAH
- JEREMIAH
- JOB
- JOEL
- JONAH
- JOSHUA
- KINGS
- MALACHI
- MICAH
- NAHUM
- NUMBERS
- OBADIAH
- PROVERBS
- PSALMS
- RUTH
- SAMUEL



M M V I L S V Z S P T A G H B O J X Y R S Z Z K S
 Z B A P E S G N I K P T A P E A G A J U U R E D Q
 Z V N W U I S A I A H I Q D W Z T Q D G J T K S C
 Y R C R M D M S Y N M D O H C T C E Y P C S H H F
 T N O J A K I Y Z E K Y Q V P P X H C J X V I B Q
 G E N E S I S J R R M F I C M E U B Y C L O K B P
 T J X C F D L E N D L O T S A K V T K L B P D K B
 D Q Y S W K J U X U H S L J L T Z A W A W X R S X
 A Y I U B B O Y L N M O Q I A J W P D F P Q G B T
 A U Y N D S Z Q R M F B P Z C V F I Q C E M G R E
 Y M O N O R E T U E D L E L H J A I W H S A C E K
 W H O S E A Q L G H H C T R I H H H E A P A N V O
 E O H Q D M M B C Z W T H J S S O F Z G R O S O U
 G K A V O K H G Y I N M L I R F W K R G T L Z R U
 N K J V Y W E F Q M N Q F R P O C X A A P B C P V
 R S R R L N E P L K C O J F I S A X P I E J H I O
 T S P I Z D W G N D J Z R R A X A V C X Y A V D I
 X I N T A F W P O S X A U H S O J L K X T T E A M
 R Q U N M A T I Q Y X H N C C C X J M R K C N I K
 Q E I R U U J V Y Q E M C I E W F H I S H O T H U
 P E H N E H H P F C O L B J K E G I P X J Y U A C
 L R R T A T J A D D U J V S H I S D C U T U G N O
 I S L C S O B N N F C E K G D T V P M V L T R O S
 R K I N E E Q N F K M Y L K S Z I Y U Y I S N J U
 U M P L A W Y D P Y X A X G D Y U E B P T Q Y F B